

FAQ

What is the CARES/Higher Education Emergency Relief Fund provided by the federal government?

The Coronavirus Aid, Relief and Economic Security (CARES) Act was passed by Congress and signed into law to provide economic relief from COVID-19. One section of the CARES Act established the Higher Education Emergency Relief fund and sent money to schools to use for emergency financial aid grants to students for expenses related to the disruption of campus operations due to the pandemic.

Who is eligible for the CARES/Higher Education Emergency Relief Fund?

Students who meet basic eligibility criteria for federal financial aid and who are in good academic standing will be eligible to apply. The financial aid office will use Free Application for Federal Student Aid (FAFSA) data to determine your eligibility. If you are eligible to file a FAFSA but have not yet filed for 2019-20 and need assistance, please file a FAFSA at studentaid.gov.

Under U.S. Department of Education rules for the program, these funds can be awarded to undergraduate students.

Unfortunately, the U.S. Department of Education does not allow these funds to be used for international students or undocumented students.

Why didn't I receive notification or application for Higher Education Emergency Relief?

Students must meet the following criteria to be eligible to apply for the grant:

- *Student must be eligible for Title IV funding per federal regulations. Thus, student must meet all Title IV eligibility requirements*
- *Must have a valid 19-20 ISIR on file.*
- *Student must be enrolled and be in an Active status.*
- ***Student must be attending classes at the time of grant application submission and during time of receiving grant***
- *Student must present a financial need as result of covid-19 disruption and **must submit the grant application***
- ***Student should not have failed scheduled subjects at the time of grant application submission and during time of receiving grant (must pass all scheduled subjects with at least grade C or re-take them or complete make-ups)***
- *Student must pass SAP (if it is applicable)*
- ***Student must have average attendance at least 80% at the time of grant application submission and during time of receiving grant.***
- *LOA students must have in file completed Loan Exit Interview*

Note: students who did not meet attendance/academic/other requirements (except Title IV eligibility) will be denied for Grant temporally and will be allowed to fix a problem or submit missing documents

Whom I need to contact at School to verify if I am meeting all requirements for a grant?

Students can contact Johnny Soto (johnny.soto@newagetraining.com) to verify that all these requirements are met.

What if I am on a Leave of Absence?

Students on Leave of Absence will need to return from LOA and attend at least 30 days. Funds have been appropriated for students on Leave of Absence

What if I just enrolled into the program?

New or future enrolled students will need to attend at least 30 days and meet the criteria to be eligible for grant. Funds have also been appropriated for students who enroll by June 15th.

When will the funds be distributed to students?

New Age Training received the student fund portion on April 30th. We anticipate to start distributing funds via check during the week of May 11. Eligible students must put their full and correct mailing address on application.

If I have an outstanding balance with the school, will these funds be applied to that balance?

No, these funds are directly sent to students to assist with expenses related to the disruption of campus operation due to Coronavirus.

If I qualify for HEERF grant funding will other financial aid be adjusted or reduced?

No, the HEERF grant will not have any bearing on your financial aid packaging or awards.

Where can I direct additional questions?

Additional questions can be sent to financialaid@newagetraining.com